



# Health Net Health Plan of Oregon, Inc.

## Individual and Family Plan Well Net

### Supplemental Benefit Schedule CAM36 20-500/08

#### Article 1 - Purpose and Function of this Schedule

The purpose of this Schedule is to provide coverage for complementary services by Providers of chiropractic, acupuncture, massage therapy, and naturopathic medicine. This Schedule is an amending attachment to the Basic Benefit Schedule.

Subject to all terms, conditions, exclusions and definitions in the Medical and Hospital Service Agreement and its attachments, except as expressly amended by the Benefits provision of this Schedule, you are entitled to receive benefits set forth in this Schedule upon payment of the relevant premiums and Copayments specified in this Schedule.

#### Article 2 – Copayments

2.1 The Copayment for chiropractic, acupuncture and naturopathic services is \$20 per visit.

2.2 The Copayment for massage therapy services is \$25 per visit, with a maximum of 9 visits. Patients have direct access to ASH Networks contracted massage therapists for up to four visits. All visits beyond the first four visits annually must be Prior Authorized by ASH Networks as medically/clinically necessary for myofascial, neuromusculoskeletal or pain syndromes.

2.3 The maximum combined benefit per Calendar Year for each specialty type is \$500.

#### Article 3 - Chiropractic Services

3.1 Chiropractic services are covered as follows:

- a. Patients have direct access to ASH Networks contracted chiropractors for their initial visit. A new patient examination is performed by the ASH Networks contracted provider to determine the nature of the member's problem and, if covered services appear warranted, a proposed treatment plan of services to be furnished is prepared. A new patient examination is provided for each new patient. A Copay is required.
- b. An established patient examination may be performed by the ASH Networks contracted provider to assess the need to continue, extend or change a treatment plan approved by ASH Networks. A reevaluation may be performed during a subsequent office visit or separately. If performed separately, a Copay is required.
- c. Subsequent office visits, as set forth in a treatment plan approved by ASH Networks, may involve an adjustment, a brief reexamination and other services, in various combinations. A Copay is required for each visit to the office.
- d. Adjunctive therapy, as set forth in a treatment plan approved by ASH Networks, may involve modalities such as ultrasound, hot packs, cold packs, electrical muscle stimulation and other therapies.
- e. X-rays and clinical laboratory tests are payable in full when referred by an ASH Networks contracted chiropractor and approved by ASH Networks. Radiological consultations are a covered benefit when approved by ASH Networks as medically/clinically necessary services and provided by a licensed chiropractic radiologist, medical radiologist, radiology group or hospital which has contracted with ASH Networks to provide those services.
- f. Chiropractic appliances are covered up to a maximum of \$50 per year when prescribed by an ASH Networks contracted chiropractor and approved by ASH Networks.
- g. All chiropractic services, except for the initial visit, must be Prior Authorized by ASH Networks as medically/clinically necessary for treatment of neuromusculoskeletal conditions.

### 3.2 Chiropractic Exclusions and Limitations.

- a. Services or treatments not approved ASH Networks as medically/clinically necessary, except for a new patient examination and urgent services.
- b. Services or treatments not delivered by ASH Networks contracted chiropractors for the delivery of chiropractic care to members, except for urgent services.
- c. Services for examinations and/or treatments from ASH Networks contracted chiropractors for conditions other than those related to neuromusculoskeletal disorders.
- d. Hypnotherapy, behavior training, sleep therapy and weight programs.
- e. Thermography.
- f. Services, lab tests, x-rays and other treatments not documented as medically/clinically necessary and appropriate or classified as experimental or investigational and/or as being in the research stage.
- g. Magnetic resonance imaging, CAT scans, bone scans, nuclear radiology and any diagnostic radiology other than covered plain film studies.
- h. Transportation costs including local ambulance charges.
- i. Education programs, non-medical lifestyle or self-help or any self-help physical exercise training or related diagnostic testing.
- j. Services or treatments for pre-employment physicals or vocational rehabilitation.
- k. Services or treatments caused by or arising out of the course of employment or covered under public liability insurance.
- l. Air conditioners, air purifiers, therapeutic mattresses, supplies or any other similar devices or appliances; all chiropractic appliances or durable medical equipment, except as specifically outlined.
- m. Prescription drugs or medicines including a non-legend or proprietary medicine or medication not requiring a prescription order.
- n. Services provided by a chiropractor practicing outside the states of Oregon and Washington (state of residency), except for urgent services.
- o. Hospitalization, anesthesia, manipulation under anesthesia and other related services.
- p. Auxiliary aids and services, including, but not limited to, transcription services, written materials, telecommunications devices, telephone handset amplifiers, television decoders and telephones compatible with hearing aids.
- q. Adjunctive therapy not associated with spinal, muscle or joint manipulation.
- r. Vitamins, minerals or other similar products.

## **Article 4 – Acupuncture Services**

### 4.1 Acupuncture services are covered as follows:

- a. Patients have direct access to ASH Networks contracted acupuncturists for their initial visit. A new patient examination is performed by the ASH Networks contracted provider to determine the nature of the member's problem and, if covered services appear warranted, a treatment plan of services to be furnished is prepared. A new patient examination is provided for each new patient. A Copay is required.

- b. An established patient examination may be performed by the ASH Networks contracted provider to assess the need to continue, extend or change a treatment plan approved by ASH Networks. A reevaluation may be performed during a subsequent office visit or separately. If performed separately, a Copay is required.
- c. Subsequent office visits, as set forth in a treatment plan approved by ASH Networks, may involve acupuncture treatment, a brief reexamination and other services in various combinations. A Copay is required for each visit to the office.
- d. Adjunctive therapy, as set forth in a treatment plan approved by ASH Networks, may involve modalities such as acupressure, moxibustion, cupping and other therapies.
- e. All acupuncture services, except for the initial visit, must be Prior Authorized by ASH Networks as medically/clinically necessary for treatment of nausea, pain syndromes or neuromusculoskeletal conditions.

#### 4.2 Acupuncture exclusions and limitations:

- a. Services or treatments not approved by ASH Networks as medically/clinically necessary, except for a new patient examination and urgent services.
- b. Services or treatments not delivered by ASH Networks contracted acupuncturists for the delivery of acupuncture care to members, except for urgent services.
- c. Services for examinations and/or treatments from ASH Networks contracted acupuncturists for conditions other than those related to neuromusculoskeletal disorders, nausea or pain syndromes.
- d. Hypnotherapy, behavior training, sleep therapy and weight programs.
- e. Thermography.
- f. Services, lab tests, x-rays and other treatments not documented as medically/clinically necessary and appropriate or classified as experimental or investigational and/or as being in the research stage.
- g. Radiological x-rays, magnetic resonance imaging, CAT scans, bone scans, nuclear radiology, diagnostic radiology and laboratory services.
- h. Transportation costs including local ambulance charges.
- i. Education programs, non-medical lifestyle or self-help or self-help physical exercise training or any related diagnostic testing.
- j. Services or treatments for pre-employment physicals or vocational rehabilitation.
- k. Services or treatments caused by or arising out of the course of employment or covered under public liability insurance.
- l. Air conditioners/purifiers, therapeutic mattresses, supplies, durable medical equipment or appliances, or any other similar device.
- m. Prescription drugs or medicines including a non-legend or proprietary medicine or medication not requiring a prescription order.
- n. Services provided by an acupuncturist practicing outside the states of Oregon and Washington (state of residency), except for urgent services.
- o. Hospitalization, anesthesia, manipulation under anesthesia and other related services.
- p. Auxiliary aids and services, including, but not limited to, transcription services, written materials, telecommunications devices, telephone handset amplifiers, television decoders and telephones compatible with hearing aids.

- q. Adjunctive therapy not associated with acupuncture.
- r. Vitamins, minerals or other similar products.
- s. Nutrition supplements which are Native American, South American, European or of any other origin.
- t. Nutrition supplements obtained by member through an acupuncturist, health food store, grocery store or by any other means.
- u. Clinical laboratory services or any other type of diagnostic test or service.

## **Article 5 – Massage Therapy Services**

### 5.1 Massage therapy services are covered as follows:

- a. Patients have direct access to ASH Networks contracted massage therapists for up to four visits. All visits beyond the first four visits annually must be Prior Authorized by ASH Networks as medically/clinically necessary for myofascial, neuromusculoskeletal or pain syndromes. A Copay is required for each massage therapy session/office visit.
- b. After the first four visits, the ASH Networks contracted massage therapist will provide therapeutic massage in support of a covered medical condition. The ASH Networks contracted massage therapist develops an applicable treatment plan and submits it to ASH Networks for approval. A Copay is required for each massage therapy session/office visit.
- c. Subsequent sessions include therapeutic massage and possibly a brief reassessment of patient status and progress toward therapy goals. A Copay is required for each massage therapy session/office visit with the ASH Networks contracted massage therapist. The subsequent session includes all services related to the massage therapy, a brief reassessment if necessary and any consultative support services.
- d. Any treatment for a minor under the age of 18 requires parental participation.

### 5.2 Massage therapy exclusions and limitations:

- a. Services or treatments not delivered by ASH Networks contracted providers for the delivery of massage therapy care to members.
- b. Services beyond the fourth annual visit for treatments of conditions other than those related to myofascial, neuromusculoskeletal or pain syndromes.
- c. Massage therapy services beyond the fourth annual visit that are not Prior Authorized by ASH Networks as medically/clinically necessary.
- d. Massage services rendered by a provider of massage therapy services that are not delivered in accordance with the massage benefit plan, including but not limited to limited massage services rendered directly in conjunction with chiropractic, acupuncture or naturopathic services.
- e. Hypnotherapy, behavior training, sleep therapy and weight programs.
- f. Services and/or treatments not documented as medically/clinically necessary and appropriate or classified as experimental or investigational and/or as being in the research stage.
- g. Transportation costs including local ambulance charges.
- h. Education programs, non-medical lifestyle or self-help or any self-help physical exercise training or any related diagnostic testing.
- i. Services or treatments for pre-employment physicals or vocational rehabilitation.

- j. Services or treatments caused by or arising out of the course of employment or covered under public liability insurance.
- k. Air conditioners/purifiers, therapeutic mattresses, supplies, durable medical equipment or appliances.
- l. Prescription drugs or medicines including a non-legend or proprietary medicine or medication not requiring a prescription order.
- m. Services provided outside the scope of a massage therapist's license.
- n. Hospitalization.
- o. Auxiliary aids and services, including, but not limited to, transcription services, written materials, telecommunications devices, telephone handset amplifiers, television decoders and telephones compatible with hearing aids.
- p. Adjunctive therapy whether or not associated with massage therapy.
- q. Vitamins, minerals, nutrition supplements or other similar products.

## **Article 6 – Naturopathic Medicine Services**

### 6.1 Naturopathic medicine services are covered as follows:

- a. Patients have direct access to ASH Networks contracted naturopaths for their initial visit. A new patient examination or consultation, including the history and physical examination, is performed by the ASH Networks contracted provider to determine the nature of the member's problem and, if covered services appear warranted, a treatment plan of services is prepared and furnished to ASH Networks. One new patient examination is provided for each new patient. A Copay is required.
- b. Subsequent office visits or consultations (including physical examination) are reimbursed as medically/clinically necessary and according to the member's benefit plan. A Copay is required.
- c. An office visit represents an all-inclusive per diem rate for all services associated with the office visit, including evaluation or reevaluation, any consultative services and any adjunctive services.
- d. Adjunctive therapy is limited to that which is allowed by the provider's state scope of practice and, is also limited to non-invasive modalities such as diathermy, electrical stimulation, hot and cold packs, hydrotherapy, manipulation, massage, range of motion exercises and therapeutic ultrasound. Acupuncture is also covered as allowed by the provider's state scope of practice. If provided independent of an examination, a Copay is required.
- e. Diagnostic tests are limited to those required for further evaluation of the member's condition. Medically/clinically necessary x-rays and laboratory studies must be performed either by an appropriately certified naturopathic doctor or staff member or referred to a facility that has been credentialed to meet ASH Networks criteria.
- f. Covered conditions and services are limited to those the provider is qualified to treat or perform pursuant to state licensure and scope of practice, excluding obstetrics, surgery, invasive procedures, psychological services and services listed as Limitations and Exclusions.
- g. All naturopathy services, except for the initial visit, must be Prior Authorized by ASH Networks as medically/clinically necessary for treatment of a covered condition.

### 6.2 Naturopathic medicine exclusions and limitations:

- a. Services or treatments not approved by ASH Networks as medically/clinically necessary, except for a new patient examination, services allowed under an applicable treatment plan threshold and urgent services.

- b. Services or treatments not delivered by ASH Networks contracted providers for the delivery of naturopathic care to members, except for urgent services.
- c. Services for examinations and/or treatments for conditions that are not listed as a covered condition or listed as an exclusion.
- d. Immunizations, vaccinations, injectables and intravenous infusions (does not include venipuncture for the purpose of obtaining blood samples for laboratory studies).
- e. Preventive health studies such as PAP smears, PSA studies, mammograms, etc. Are not available under the Naturopathy Benefit. Members seeking such services should consult their primary physician.
- f. Hypnotherapy, behavior training, sleep therapy and weight programs.
- g. Thermography
- h. Services, lab tests, x-rays and other treatments not documented as clinically/medically necessary and appropriate; those classified as experimental or investigational; those that are in the research stage; and/or those not specifically referenced as covered diagnostic tests in the naturopathy covered services section above.
- i. Magnetic resonance imaging, CAT scans, bone scans, nuclear radiology and diagnostic radiology other than covered plain film studies.
- j. Transportation costs including local ambulance charges.
- k. Education programs, lifestyle or self-help programs or any self-help physical exercise training or related diagnostic testing.
- l. Services or treatments for pre-employment physicals or vocational rehabilitation.
- m. Services or treatments caused by or arising out of the course of employment or covered under public liability insurance.
- n. Air conditioners/purifiers, therapeutic mattresses, supplies, durable medical equipment or appliances.
- o. Prescription drugs or medicines.
- p. Hospitalization, anesthesia, manipulation under anesthesia and other related services.
- q. Auxiliary aids and services, including, but not limited to, transcription services, written materials, telecommunications devices, telephone handset amplifiers, television decoders and telephones compatible with hearing aids.
- r. Adjunctive therapy that is considered by ASH Networks to be invasive or not listed on the payor summaries.